



CITY OF SANTA BARBARA

COUNCIL AGENDA REPORT

AGENDA DATE: September 14, 2010

TO: Mayor and Councilmembers

FROM: Information Systems Division, Administrative Services Department

SUBJECT: Maintenance And Support For Cartegraph Software

RECOMMENDATION: That Council:

- A. Authorize the City's General Services Manager to issue a \$33,822 purchase order to Cartegraph Systems, Inc., to renew the maintenance and support of the CarteFLEX and CALLdirector software; and
- B. Approve this expenditure for 5 additional years, which also may include nominal increases annually.

DISCUSSION:

Cartegraph software is used by the Airport Department; Public Works Streets, Parking, Water Distribution, and Wastewater Collection Divisions; and soon the Parks and Recreation Department to schedule, track, and report on the maintenance work they perform. Annually, maintenance and support for the Cartegraph software is purchased in order to receive bug fixes, enhancement updates, and technical support.

Prior to last year, each department/division paid for the maintenance and support cost of the software licenses they used and each of these amounts individually did not exceed the Department Director's approval limit. This past year, Cartegraph Systems offered a special subscription license to the City, which increased the total number of users and provided the use of additional software modules for a small increase (approximately \$3,400) in the annual maintenance and support cost. The advantages of the subscription license are:

- The total number of concurrent software users was 14 and now is 22. This is advantageous, since there are other City staff (Waterfront Department and Public Works Building Maintenance Division) interested in using the Cartegraph software. These new City staff can use the software without having to purchase additional licenses (approximately \$5,000 per license) and the total maintenance cost can be distributed over more City Departments/Divisions, reducing the annual cost to use the software for all.

- Previously, only the Work Orders module; Water, Wastewater, and Parking asset modules were purchased and used. Now the City has access to Street Signs, Street Signals, Street Lights, and the Street Marking asset modules as well as a Geographic Information System (GIS) data interface module, without any additional purchase cost. Also, the GIS interface module will enable a real-time information sharing connection between the Cartegraph maintenance work and the City's GIS asset databases.

City staff agreed to purchase the new subscription license and with it comes an aggregated annual maintenance and support fee. For Fiscal Year 2011, it is \$33,822, an amount that now requires City Council approval.

Staff recommends that Council approve the annual Cartegraph maintenance and support cost.

BUDGET/FINANCIAL INFORMATION:

Funding was budgeted and approved for Fiscal Year 2011 by the Airport Department; Public Works Streets, Parking, Water Distribution, and Wastewater Collection Divisions; and the Parks and Recreation Department for this expenditure.

PREPARED BY: Rob Badger, Information Systems Supervisor

SUBMITTED BY: Marcelo López, Assistant City Administrator/
Administrative Services

APPROVED BY: City Administrator's Office